# **Cottonwood State of Business Summary**

GREATER COTTONWOOD CHAMBER of COMMERCE



COMMERCE | CULTURE | RECREATION | COMMUNITY



## **Cottage (Home-Based) Businesses**

#### **Business Goals**

- Financial Stability
- Growth
- Expanding/Pivoting
- Capacity

#### **Barriers**

- General Financial Climate
- Business Climate (strength of Rest. Ind)
- Workforce
- Broadband
- Marketing/Social Media
- Legal/Compliance Guidance

## **Women-owned Businesses**

#### **Business Goals**

- Increase Profitability
- Growth (larger clients/markets)
- Exposure
- Building Capacity

#### **Barriers**

- Supply Chain
- Marketing/Social Media
- Workforce / Workforce Housing
- Management/Operations
- Banking
- Equality

"I don't have to prove myself but I want to be heard"- Lema, Farm-a-go-go. on being a woman in business.

## **Hispanic-owned Businesses**

#### **Business Goals**

- Access to business resources available (Spanish/outreach)
- Better connect to local business community
- Opportunity to participate in future conversations
- Own Property / Control Destiny

#### **Barriers**

- Expansion of Chains
- Workforce
- Purchasing Property
- Access to Resources (Spanish communication)
- Sedona Wages

## **Young Professionals**

#### **Business Goals**

- Connect with like-minded peers
- Provide clearer representation of youth in the community
- Engage, connect, and give opportunities to current workforce
- Cultivate future entrepreneurs

#### **Action Requested**

- Create Verde Valley Young Professionals group
- Develop VVYP Facebook Group
- Facilitate regular networking mixers with themed topics and service projects
- Consider Junior YP Group (HS) as mentorship opportunity

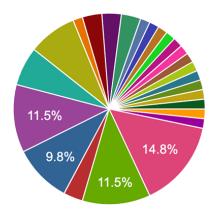


### Process

#### **In Person Interviews**

74 Conducted

What is your primary industry category? (to be filled out by interviewer) 61 responses



Finance, Insurance, Real Estate: 14.8% Retail: 11.5% Professional Services: 11.5% Hospitality & Tourism: 9.5%

## Strengths

#### **DOING BUSINESS IN COTTONWOOD**

- Tourism / Proximity to Sedona / Wine Industry
- Intentional growth, constant progress, not stagnant
- Sense of community (between the businesses)

## Challenges

#### **DOING BUSINESS IN COTTONWOOD**

- Prohibitive Costs/Process for Starting a Business
- Perception of higher interest in attraction of national chains than small business retention
- Cost of land
- Roads/infrastructure/safety outside of Old Town
- Local procurement
- Workforce/Workforce Housing

## **Business Goals for Next 12 Months**

- Don't lose ground, maintain customer base
- Provide consistent service
- Recruit & retain employees, expand benefits, keep healthy
- Expand markets/enhance online presence
- Get better connected to community/businesses
- Retire



## **Next Steps**

- 1. Draft Restructuring Plan
- 2. Finalize Marketing
- 3. Hire Membership Specialist
- 4. Launch